

# CARE & MAINTENANCE

Autex Interior Acoustics products are extremely durable and require little attention to maintain their good looks. Light vacuuming on a regular basis will prevent dust build up and most marks can be cleaned with a mild detergent solution followed by rinsing and blotting. Stains should be dealt with according to the chart below. Before carrying out a proposed cleaning method, apply to a concealed section to ensure it will not affect the adhesive or product. Avoid severe abrasion. Spot clean only. Vacuum to restore pile, but do not use a stiff brush.

Please note: It is preferable to clean Horizon™ panels in situ. For a serious stain, dismount the panel by releasing the cables from the adjuster and leaving everything else in place.

**NB: We do not recommend using solvent-based solutions on Autex Interior Acoustics and Quietspace® products.**

STAIN	TREATMENT GUIDE			
Blood	A	C		
Burn/Scorch Mark	J			
Chewing Gum	B	C	D	H
Chocolate	B	C	D	
Cooking Oils	B	C	D	
Crayon/Colour Markers	B	C	D	
Drinks (cola, tea, juices, beer etc.)	A	C		
Dust/Dirt	Vacuum, then I or C			
Excrement	B	C		
Grass	C			
Grease	B	C	D	
Ink (ballpoint)	D			
Ink (fountain)	A	C		
Lipstick	B	C	D	
Mildew	C			
Milk	A			
Mud	B	C		
Nail Polish	A	F		
Oil	B	C	D	
Paint (water based)	A	C	E	
Paint (oil based)	A	C	D	G
Sauces	B	C	D	
Shoe Polish	B	C	D	
Urine	A	C		
Vomit	A	C	D	
Wine	A	Add Salt	C	

## KEY

- A Mop up excess as soon as possible with a sponge or cloth.
- B Remove surplus with a knife edge or appropriate instrument.
- C Sponge with a solution of carpet shampoo working from well outside the stain in a circular motion towards the centre (this avoids spreading the stain). Sponge afterwards with clean warm water and mop excess moisture with a clean dry cloth or sponge. Allow to dry then brush gently with a soft brush. If any stain remains, sponge with a solution of one part household bleach to six parts clear water. Thoroughly rinse after treatment.
- D Lightly sponge with household dry cleaning fluid and blot. Apply sparingly, as the substance may have an adverse effect on the adhesive.
- E Lubricate the stain with glycerine or petroleum jelly.
- F Apply nail polish remover. The nail polish remover should not include lanolin or be of a greasy nature.
- G Sponge with turpentine (or substitute).
- H Freeze with ice cubes and scrape away while cold.
- I Clean with regular extractive carpet cleaner (if possible).
- J Use circular cutter and remove damaged portion. Re-glue new piece into place.

## SPECIALIST FINISHES

Autex recommends that you contact professional cleaning experts should you require further assistance with the cleaning and maintenance of Autex Interior Acoustic products. Please talk to your Autex Account Manager for advice on local commercial cleaning contractors.

The above listed treatments are intended as general guidance only. Results may vary depending on variables beyond the control of Autex Industries. Autex Industries accepts no responsibility or liability for any loss or damage which may arise from implementation of the above listed treatments.

### Autex Acoustics Asia Sdn. Bhd

03-05, Indah Walk 3,  
Jalan Indah 15,  
Taman Bukit Indah,  
79100, Iskandar Puteri,  
Johor

[www.autexacoustics.asia](http://www.autexacoustics.asia)

### Autex Industries Ltd

702-718 Rosebank Rd,  
Private Bag 19988,  
Avondale 1746, Auckland,  
New Zealand  
Freephone **0800 428 839**  
Phone **+64 9 828 9179**  
Fax **+64 9 828 5810**

[www.autex.co.nz](http://www.autex.co.nz)

### Autex Australia Pty Ltd

166 Bamfield Road,  
PO Box 5099,  
West Heidelberg, Melbourne,  
VIC 3081, Australia  
Freephone **1800 678 160**  
Phone **+61 3 9457 6700**  
Fax **+61 3 9457 1020**

[www.autex.com.au](http://www.autex.com.au)

### Autex Acoustics Ltd

Unit J4, Lowfields Way,  
Lowfields Business Park,  
Elland, West Yorkshire,  
Hx5 9Da,  
United Kingdom  
Phone **+44 (0) 1422 418899**

[www.autexacoustics.co.uk](http://www.autexacoustics.co.uk)

### Autex Acoustics LLC

19350 Van Ness Avenue  
Torrance, CA 90501  
United States of America  
Phone **+1(310)490-1591**

[www.autexacoustics.com](http://www.autexacoustics.com)

